

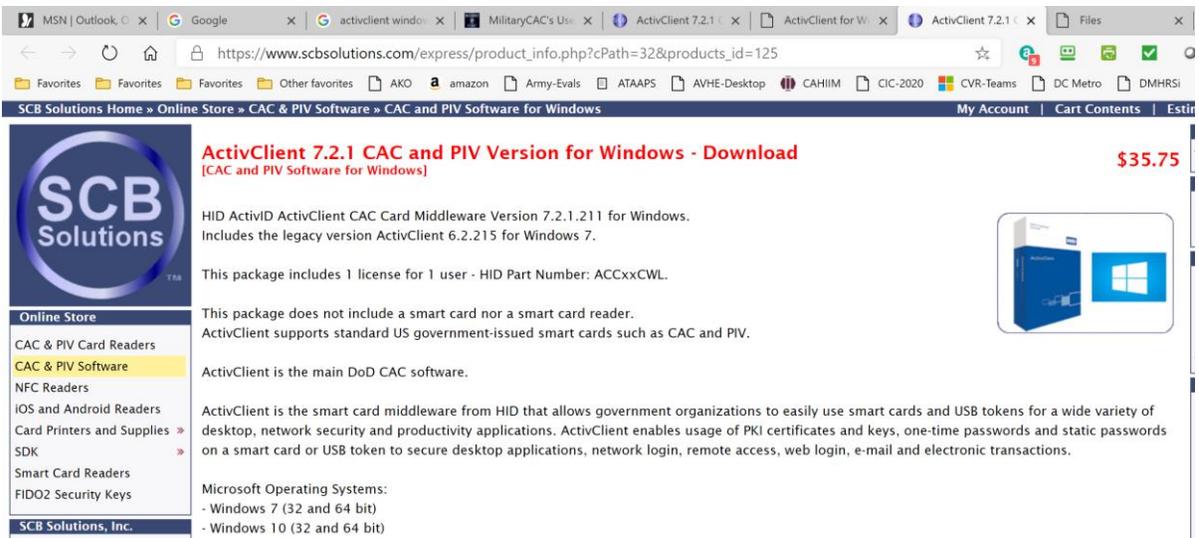
## Accessing MHSG from your personal computer

1. Must have a CAC reader (available online or from the PX/BX)



This is the Identiv SCR 3310v2 Smart Card reader – USB. Works well.

2. In most cases, you will still need to have ActivClient software to access the chip in the CAC that stores all your certificates and personally identifying information (PII). Army folks can download it from AKO. Everyone else will need to purchase the software. Good price at SCB Solutions.



MSN | Outlook | Google | activclient windo | MilitaryCAC's Use | ActivClient 7.2.1 | ActivClient for W | ActivClient 7.2.1 | Files

https://www.scbolutions.com/express/product\_info.php?cPath=32&products\_id=125

SCB Solutions Home » Online Store » CAC & PIV Software » CAC and PIV Software for Windows

### ActivClient 7.2.1 CAC and PIV Version for Windows - Download

[CAC and PIV Software for Windows] **\$35.75**

HID ActivID ActivClient CAC Card Middleware Version 7.2.1.211 for Windows. Includes the legacy version ActivClient 6.2.215 for Windows 7.

This package includes 1 license for 1 user - HID Part Number: ACCxxCWL.

This package does not include a smart card nor a smart card reader. ActivClient supports standard US government-issued smart cards such as CAC and PIV.

ActivClient is the main DoD CAC software.

ActivClient is the smart card middleware from HID that allows government organizations to easily use smart cards and USB tokens for a wide variety of desktop, network security and productivity applications. ActivClient enables usage of PKI certificates and keys, one-time passwords and static passwords on a smart card or USB token to secure desktop applications, network login, remote access, web login, e-mail and electronic transactions.

Microsoft Operating Systems:

- Windows 7 (32 and 64 bit)
- Windows 10 (32 and 64 bit)

SCB Solutions, Inc.

3. If needed, install Root Certificates – search for “dod root certificates” and download/install for Windows 10 or Mac

October 24, 2019

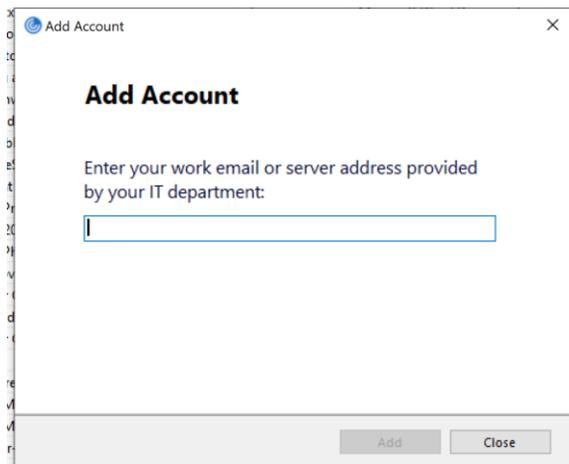
[InstallRoot 5.5 NIPR 64-bit Windows Installer](#)

This tool allows users to install DoD production PKI, Joint Interoperability Test Command (JITC) test PKI, and External Certification Authority (ECA) CA certificates into their Windows and Firefox certificate stores. InstallRoot 5.5 is packaged with a command line version as well as an InstallRoot service, which can check for updated Trust Anchor Management Protocol (TAMP) messages that contain the latest certificate information from DoD. The following operating systems are supported: Windows Vista, Windows 7, Windows Server 2008, and Windows Server 2008 R2.

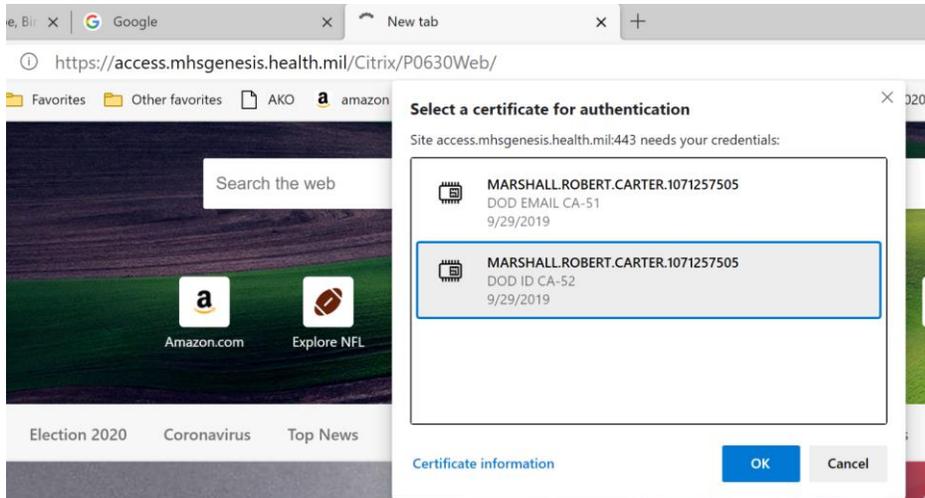
4. Insert your CAC and install your CAC certificates to your browser. Chrome and Chromium-based Microsoft Edge work fine for this. Unsure about Safari for Mac.
5. Need the most recent version of the Citrix Workspace installed (download from Citrix)

The screenshot shows the Citrix website's download page for the Citrix Workspace app 2010 for Windows. The page has a purple header with the Citrix logo and navigation links for Products, Downloads, Support, and Partners. A breadcrumb trail indicates the path: Home / Downloads / Citrix Workspace App / Workspace app for Windows Current Release / Citrix Workspace app 2010 for Windows. On the left, there is a 'Find Downloads' section with a dropdown menu set to 'Citrix Workspace App' and a search box. Below that is a 'Support Resources' sidebar with links for FAQs, Product Documentation, Export or import restrictions, and Knowledge Center. The main content area features the title 'Citrix Workspace app 2010 for Windows' and a 'Release Date: Nov 2, 2020'. A 'Compatible with' section lists Windows 10, 8.1, Thin PC, Windows Server 2019, 2016, 2012, and 2012R2. A prominent blue button says 'Download Citrix Workspace app for Windows', with '(134 MB -.exe)' and 'Version: 20.10.0.20 (2010)' listed below it.

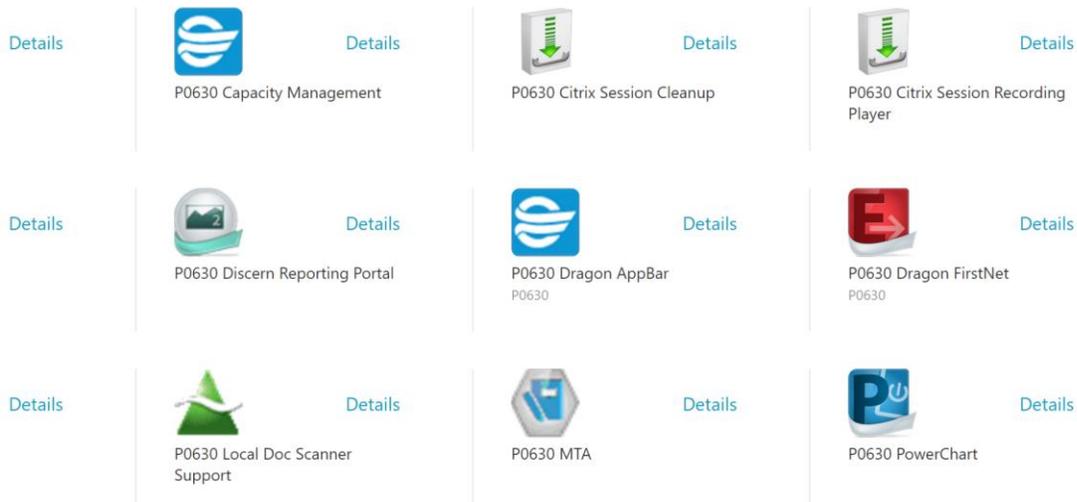
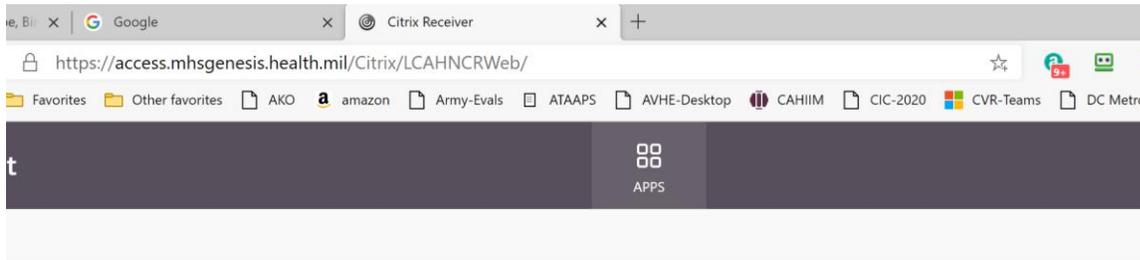
6. Make sure you leave blank the box in Citrix Workspace that asks to search for a specific account



7. Use this web address to access: <https://access.mhsgenesis.health.mil/Citrix/P0630Web/>



Do not use your e-mail certificate to access MHSg. Use the ID certificate.



8. Do not have to use VPN or similar for this.